

## Distance Learning Technical Support Line Now Available

As part of Broward County Public Schools (BCPS) commitment to supporting families and employees engaging in distance learning, the District has established a dedicated technical support line to assist with computer-related issues and needs. The technical support line launches Monday, April 20, and will be open from 8 a.m. to 4 p.m. Monday through Friday.

Instead of contacting individual schools for assistance, BCPS parents, students and staff are encouraged to call the technical support line if they have questions or need help with any of the following:

- Operating the computer device
- Fixing a computer device
- Obtaining a computer device
- Using academic platform or programs, such as Canvas, Teams, Office, etc.

### **BCPS Technical Support Line**

**Call 754-321-0569**

**Monday through Friday**

**8 a.m. – 4 p.m.**

For curriculum support, families should continue to contact the main phone number of the school the student attends. Mental health support is also available through BCPS Student Services Department by calling 754-321-HELP (4357).

**For more information and updates, visit [browardschools.com/coronavirus](https://www.browardschools.com/coronavirus).**

**Please note information is always changing and we will provide the latest updates as soon as possible.**